

## Treasurer's Report

Audra Girouard

A lot of what happened in my office this year, as with everyone else, was dictated by the COVID 19 pandemic. I think we can all agree that it was a year like no other.

The Select Board decided to close all town buildings on March 17<sup>th</sup> and access to the Municipal Building remains limited. Please know that we are here and available to help you though. A door bell and walk-up window were installed to allow us to wait on customers without having them gain access to the building. The front door was swapped out for one that has a window allowing us to see who is at the door and my office door now has plexi-glass so that once the building is open again customers and I will be separated. We will allow you in the building now as long as you are wearing a mask and submit to a temperature check, however if you don't need to come in, we prefer to wait on you at the walk-up window.

I changed the days I'm in the office to help reduce the number of people in the building at any given time. My office hours are now Tuesday, Wednesday and Friday 8 am – 4 pm. Between the two buildings, there is now someone around five days a week.

At the start of the pandemic the board waived all rubbish disposal fees at our Transfer Station and our revenues took a big hit with people taking advantage of the situation. Health and safety protocols were put in place and the fees were re-instated. In October the town switched to hiring EZ Trash to run the Recycle Shed and Transfer Station so we no longer receive any revenues.

Bill S344 passed by the house and senate gave towns the authority to waive interest on delinquent taxes and our board decided to do that for the months of April, May and June. The loss of revenue was a little over \$4000.

This past year the town used the funds from the North Concord Community Club to make renovations to the Bona Memorial Park located in North Concord. The funds were exhausted and the account closed. The park seems to be used and enjoyed by the community.

The select board also decided not to hold a tax sale in 2020 due to the pandemic. Our board has been very sympathetic to the difficult times many of us have faced due to the pandemic. That's what living in a small town is all about; neighbors helping neighbors and that's why I am grateful to be part of this community.