## <u>Caledonia Home Health & Hospice</u> Visit Statistics for 2021 Town Appropriations

Caledonia Home Health Care & Hospice (CHHC) is Northern Counties Health Care's (NCHC) certified Medicare and Medicaid comprehensive Home Care and Hospice division.

Caledonia Home Health Care & Hospice has proudly served the residents of Caledonia and Southern Essex counties since 1968. Our mission is to enhance the quality of life of individuals and families by providing compassionate, accessible and affordable patient-centered health services to our community.

In the last year, Caledonia Home Health and Hospice was honored to provide 1,640 visits to the town residents of Concord, VT. Our staff visited 61 homes of community members living in the Concord area.

While working with residents, we provided physical, occupational, and speech therapies. We provided skilled nursing, medical social work, personal care attendants, and even home makers. We work together with primary care physicians so that care is specific and structured to treatment goals.

## 2021 Town Appropriation Visit Statistics Concord, VT

- Home Care (Therapy, Nursing, MSW) = 972 visits
- Maternal Child Health= 36 visits
- Hospice (Nursing, Therapy, Personal Care, Respite) = 489 visits
- Long Term Care (Case Management, Personal Care, Respite) = 143 visits

## Total Visits in Concord, VT = 1,640 visits

## **Testimonials**

"In the past 11 years of my care giving, home health has been my support at all times. They are the best! I could not have done it without them... I'm glad to have them on my side. They are a great team. We need more like them."

"My Physical Therapist and Nurse were methodical, practical, and explained things to me in terms I could understand. They were friendly, courteous, good listeners, and punctual as well as professional."

"The staff is very kind and caring. They make you feel good by the way they treat you as a friend and not a patient. They are on time and call 1st to let you us know they are coming. Very knowledgeable in all areas of healthcare. Thank you!"

"People from home health care agency were kind, communicative, thoughtful, and patient. Nothing but good thoughts for those people."