

Concord Health Center Re-opens to Better Serve Community

Northern Counties Health Care (NCHC) recently announced the re-opening of the Concord Health Center following a complete remodel and an 1,120 square foot expansion. Changes and enhancements include a new patient entrance, re-designed reception and waiting area with increased privacy at check-in and check-out, improved patient flow and wider hallways, two respiratory care rooms, an additional exam room, a consultation room, centralized lab, improved staff work areas, conference room, increased efficiency with new lighting and insulation, additional parking, a community space, and the new home of Sid's Pantry - Concord's food shelf.

NCHC's CEO Michael Costa stated, "Northern Counties invested in the Concord Health Center to make sure our patients, particularly those in Essex County, continue to have access to high quality health care services and important community services."

Chris Towne, NCHC's Chief Strategy Officer, added, "This project allows us to continue offering an exceptional care experience and increases our ability to adapt to the community's changing health needs, including a new home for the local food shelf and additional community space."

The project began in early June 2021, and patients were welcomed back on October 11th. Throughout the renovation, patients of Concord Health Center were seen on the 2nd floor of the St. Johnsbury Community Health Center building on Sherman Drive in St. Johnsbury.

NCHC Facilities Director Craig Taylor said, "This project was truly a team effort. We thank all within NCHC who made this possible as well as our outside contractors. We especially wish to thank the Town of Concord Road Department and Roger and Joy Wood of Wood's Farm for letting us use their space. Community support like theirs helped us to tackle some of the supply challenges due to the pandemic."

The Concord Health Center is located at 201 East Main Street in Concord, VT and is considered a Medical Home and Federally Qualified Health Center. It has been a part of the community since 1980 and to this day provides caring, local, and personal health care services to the region. Services at the Health Center include quality medical care from experienced and caring providers (pediatric, adolescent, adult, and geriatric), behavioral health/counseling services, chronic care coordination, a low cost pharmacy, and offers extended hours and same day/emergency appointments. New patients are currently being accepted. Appointments can be made by calling (802) 695-2512.

NCHC encompasses five community health centers, three dental centers, a walk-in primary care location, and a certified home health care & hospice division providing a full spectrum of quality, affordable, and compassionate health care services to patients of all ages, throughout the Northeast Kingdom of Vermont. For more information, visit www.nchcvt.org. NCHC is supported in part by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number H80CS00632. This information or content and conclusion are those of the author and should not be constructed on the official or policy of, nor should any endorsements be inferred by HRSA, HHS, or the U.S. Government.